



Contact Information Tel: - 015395 36587

COVID-19 RULES AND INFORMATION FOR HOLIDAY CARAVANS

Do not travel to the park if you or anyone in your household has Covid -19 symptoms.

Arrival

Check in arrangements will be given at time of booking.

Your caravan will be available from 5pm – this is to allow us to do the extra cleaning required under current guidance. Please bring your own towels, sheets and pillow cases. We will provide duvets and covers and pillows.

Please bring your own essential hygiene items to be on safe side – hand sanitiser, gloves, disinfectant etc.

Basic cleaning items will be provided - cleaning cloths, washing up liquid and cleaning sprays and hand wash

During your stay.

The accommodation is only to be used by the booked party; visitors will not be allowed access to the park. Please observe social distancing throughout the park and around other park users, management and contractors. Children are to be supervised at all times to ensure they don't inadvertently break social distancing guidance

*Anyone feeling unwell should report symptoms to us by phone, immediately self-isolate along with rest of party to minimise any risk of transmission and request a test. **If they are confirmed to have Covid-19, they should return home if they reasonably can.***

For further hygiene information please refer [Public Health England basic guidance](#)

Should you need advice or assistance please phone reception. If we need to visit your caravan please follow social distancing guidelines.

On Departure

Please leave promptly at 10.00am to allow us time for the deep cleaning before new guests arrive.

Leave windows open, and place the bed linen and shower mats etc we provided into black bin liner. Remove all food and personal items.

Inform reception by phone when you are leaving and confirm that no one has been ill in the accommodation during your stay.