



Contact Information Tel: - 015395 36587

## COVID-19 RULES AND INFORMATION FOR TOURERS & MOTORHOMES

**Do not travel to the park if you or anyone in your household has Covid -19 symptoms**

*Note:-We can only accept bookings from units with their own facilities at present as the toilets, showers and kitchen area will remain closed.*

### **Arrival.**

Your pitch will be available from 1pm – please advise us of your expected arrival time. **Please contact us by phone to advise us when you have arrived at Reception.** We will then come out to your vehicle to advise you of the pitch location and any further information you may need for your stay.

It is advisable to bring your own essential hygiene items to be on safe side – hand sanitiser, gloves, disinfectant etc. Please bring basic food supplies to help avoid congestion and reliance on local shops.

### **During your stay.**

*Anyone feeling unwell should report symptoms to us by phone, immediately self-isolate to minimise any risk of transmission and contact NHS to request a test. **If they are confirmed to have Covid-19, they should return home if they reasonably can.** Other occupants of the unit should also isolate.*

If you need to contact us during your stay please ring the above numbers.

Water and chemical toilet disposal is available – please do not put disposable wipes of any type into toilet – they will block the septic tank sewage system.

Observe social distancing at all times - 2m ideally on the park around other park users, management and contractors. Children should be supervised at all times to ensure they don't inadvertently break social distancing rules when on the park

The main park gates will be kept open during the day to avoid personal contact. Facilities in use will be regularly cleaned and sanitised. Hand sanitisers are provided at the Elsan point and outside toilet blocks.

No visitors will be allowed access to the park at present. If you're meeting family and friends off the park please observe government guidance on social distancing.

For further hygiene information please refer to **Public Health England basic guidance**

### **Departure**

Upon departure phone Reception to let us know you are leaving and to confirm that no one has been ill during your stay.